



# WordPress Smartsupp plugin <= 3.6 - Cross Site Request Forgery (CSRF) vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-38790
<b>State</b>	PUBLISHED
<b>Assigner</b>	Patchstack
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2025-01-02 12:15:23 UTC
<b>Updated</b>	2026-04-01 16:17:36 UTC
<b>Description</b>	Cross-Site Request Forgery (CSRF) vulnerability in Smartsupp Smartsupp – live chat, chatbots, AI and lead generation sm...

## Risk And Classification

**Problem Types:** CWE-352 | CWE-352 Cross-Site Request Forgery (CSRF)

## Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Smartsupp	Smartsupp Live Chat Chatbots AI And Lead Generation	affected 3.6 custom	Not specified

## References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/smartsupp-live-chat/vulnerability/w...	audit@patchstack.com	<a href="#">patchstack.com</a>	
CVE Program record	CVE.ORG	<a href="#">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="#">nvd.nist.gov</a>	canonical, and

## Vendor Comments And Credit

### Discovery Credit

**CNA:** Ananda Dhakal (Patchstack) (en)

There are currently no legacy QID mappings associated with this CVE.

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