



# WordPress JS Help Desk plugin <= 2.8.7 - Stored Cross Site Scripting (XSS) vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-51670
<b>State</b>	PUBLISHED
<b>Assigner</b>	Patchstack
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2024-11-09 13:15:05 UTC
<b>Updated</b>	2026-04-01 16:19:34 UTC
<b>Description</b>	Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting') vulnerability in JoomSky JS Help Desk

## Risk And Classification

**Primary CVSS:** v3.1 4.8 MEDIUM from nvd@nist.gov

**CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:C/C:L/I:L/A:N**

**Problem Types:** CWE-79 | CWE-79 Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

High

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

Availability

None

**CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:C/C:L/I:L/A:N**

### NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Joomsky	Js Help Desk	All	All	All	All

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	JoomSky	JS Help Desk	affected 2.8.7 custom	Not specified

### References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/js-support-ticket/vulnerability/wor...	audit@patchstack.com	<a href="https://patchstack.com">patchstack.com</a>	
CVE Program record	CVE.ORG	<a href="https://www.cve.org">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="https://nvd.nist.gov">nvd.nist.gov</a>	canonical, analy

### Vendor Comments And Credit

Discovery Credit

**CNA:** casol | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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