



CVE-2024-57726

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2024-57726
State	PUBLISHED
Assigner	mitre
Source Priority	CVE Program / NVD first with legacy fallback
Published	2025-01-15 23:15:09 UTC
Updated	2026-04-24 19:26:52 UTC
Description	SimpleHelp remote support software v5.5.7 and before has a vulnerability that allows low-privileges technicians to create Al

Risk And Classification

Primary CVSS: v3.1 9.9 CRITICAL from nvd@nist.gov

CVSS: 3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H

EPSS: 0.491610000 probability, percentile 0.977970000 (date 2026-05-08)

CISA KEV: Listed on 2026-04-24; due 2026-05-08; ransomware use Unknown

Problem Types: NVD-CWE-noinfo | CWE-862 | n/a | CWE-862 CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	nvd@nist.gov	Primary	9.9	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H
3.1	ADP	DECLARED	9.9	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H
3.1	134c704f-9b21-4f2e-91b3-4a467353bcc0	Secondary	9.9	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Changed

Confidentiality

High

Integrity

High

Availability

High

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H

CISA Known Exploited Vulnerability

Vendor	SimpleHelp
Product	SimpleHelp
Name	SimpleHelp Missing Authorization Vulnerability
Required Action	Apply mitigations per vendor instructions, follow applicable BOD 22-01 guidance for cloud services, or discontinue use of the product if mitigations are unavailable.
Notes	https://simple-help.com/kb---security-vulnerabilities-01-2025#security-vulnerabilities-in-simplehelp-5-5-7-and-earlier ; https://nvd.nist.gov/vuln/detail/CVE-2024-57726

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Simple-help	Simplehelp	All	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Na	N/a	affected n/a	Not specified

References

Reference	Source	Link
simple-help.com/kb---security-vulnerabilities-01-2025	cve@mitre.org	simple-l
www.microsoft.com/en-us/security/blog/2026/04/06/storm-1175-focuses-gaze-on-vul...	134c704f-9b21-4f2e-91b3-4a467353bcc0	www.mi
www.cisa.gov/known-exploited-vulnerabilities-catalog	134c704f-9b21-4f2e-91b3-4a467353bcc0	www.cis
www.horizon3.ai/attack-research/disclosures/critical-vulnerabilities-in-simpl...	cve@mitre.org	www.hc
www.trendmicro.com/vinfo/us/security/news/ransomware-spotlight/ransomware-spotli...	134c704f-9b21-4f2e-91b3-4a467353bcc0	www.tre
CVE Program record	CVE.ORG	www.cv
NVD vulnerability detail	NVD	nvd.nist
CISA Known Exploited Vulnerabilities catalog	CISA	www.cis

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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