



# JS Help Desk – The Ultimate Help Desk & Support Plugin <= 2.8.6 - Unauthenticated PHP Code Injection to Remote Code Execution

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-7094
<b>State</b>	PUBLISHED
<b>Assigner</b>	Wordfence
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2024-08-13 03:15:04 UTC
<b>Updated</b>	2026-04-08 17:19:32 UTC
<b>Description</b>	The JS Help Desk – The Ultimate Help Desk & Support Plugin plugin for WordPress is vulnerable to PHP Code Injection le

## Risk And Classification

**Primary CVSS:** v3.1 9.8 CRITICAL from security@wordfence.com

**CVSS:** 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H

**Problem Types:** CWE-94 | CWE-94 CWE-94 Improper Control of Generation of Code ('Code Injection')

Version	Source	Type	Score	Severity	Vector
3.1	security@wordfence.com	Secondary	9.8	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H
3.1	CNA	DECLARED	9.8	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

High

Availability

High

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Rabilal	JS Help Desk AI-Powered Support Ticketing System	affected 2.8.6 semver	Not specified
ADP	Wiselyhub	Js Help Desk	affected 2.8.6 semver	Not specified

### References

Reference	Source	Link
plugins.trac.wordpress.org/browser/js-support-ticket/tags/2.8.5/modules/themes/tpls/admi...	security@wordfence.com	plugins.trac.wordpre
plugins.trac.wordpress.org/browser/js-support-ticket/tags/2.8.5/modules/themes/controlle...	security@wordfence.com	plugins.trac.wordpre
plugins.trac.wordpress.org/browser/js-support-ticket/tags/2.8.5/modules/themes/model.php	security@wordfence.com	plugins.trac.wordpre
plugins.trac.wordpress.org/browser/js-support-ticket/tags/2.8.5/includes/css/style.php	security@wordfence.com	plugins.trac.wordpre
plugins.trac.wordpress.org/browser/js-support-ticket/tags/2.8.5/includes/formhandler.php	security@wordfence.com	plugins.trac.wordpre
www.wordfence.com/threat-intel/vulnerabilities/id/31513f9e-6185-425b-9e7e-36f21...	security@wordfence.com	www.wordfence.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

### Vendor Comments And Credit

Discovery Credit

**CNA:** Connor Billings (en)

### Additional Advisory Data

Source	Time	Event
CNA	2024-08-12T14:17:56.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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