



ELEX WordPress HelpDesk & Customer Ticketing System <= 3.3.1 - Missing Authorization to Authenticated (Subscriber+) Role Removal

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2025-10054
State	PUBLISHED
Assigner	Wordfence
Source Priority	CVE Program / NVD first with legacy fallback
Published	2025-11-21 13:15:45 UTC
Updated	2026-04-08 17:19:55 UTC
Description	The ELEX WordPress HelpDesk & Customer Ticketing System plugin for WordPress is vulnerable to unauthorized modifica

Risk And Classification

Primary CVSS: v3.1 4.3 MEDIUM from nvd@nist.gov

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

Problem Types: CWE-862 | CWE-862 CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	nvd@nist.gov	Secondary	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N
3.1	security@wordfence.com	Primary	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N
3.1	CNA	DECLARED	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Elula	Wsdesk	All	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Eextensions	ELEX WordPress HelpDesk Customer Ticketing System	affected 3.3.1 semver	Not specified

References

Reference	Source	Link
www.wordfence.com/threat-intel/vulnerabilities/id/07c92f79-94ac-4153-9ab2-96086...	security@wordfence.com	www.wordfence.com
plugins.trac.wordpress.org/changeset/3399391	security@wordfence.com	plugins.trac.wordpress.org
plugins.trac.wordpress.org/browser/elex-helpdesk-customer-support-ticket-system/trunk/in...	security@wordfence.com	plugins.trac.wordpress.org
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

Vendor Comments And Credit

Discovery Credit

CNA: Michelle Porter (en)

Additional Advisory Data

Source	Time	Event
CNA	2025-09-17T06:17:54.000Z	Vendor Notified
CNA	2025-11-20T00:00:00.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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