



HelpDesk contact form plugin <= 1.1.5 - Cross-Site Request Forgery to Settings Update via handle_query_args

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

| | |
|------------------------|--|
| CVE | CVE-2025-13657 |
| State | PUBLISHED |
| Assigner | Wordfence |
| Source Priority | CVE Program / NVD first with legacy fallback |
| Published | 2026-01-07 12:16:49 UTC |
| Updated | 2026-04-08 18:23:53 UTC |
| Description | The HelpDesk contact form plugin for WordPress is vulnerable to Cross-Site Request Forgery in all versions up to, and incl |

Risk And Classification

Primary CVSS: v3.1 4.3 MEDIUM from security@wordfence.com

CVSS: 3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:L/A:N

EPSS: 0.000160000 probability, percentile 0.034550000 (date 2026-04-08)

Problem Types: CWE-352 | CWE-352 CWE-352 Cross-Site Request Forgery (CSRF)

| Version | Source | Type | Score | Severity | Vector |
|---------|------------------------|-----------|-------|----------|--|
| 3.1 | security@wordfence.com | Secondary | 4.3 | MEDIUM | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:L/A:N |
| 3.1 | CNA | DECLARED | 4.3 | MEDIUM | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:L/A:N |

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

Required

Scope

Unchanged

Confidentiality

None

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:L/A:N

Vendor Declared Affected Products

| Source | Vendor | Product | Version | Platforms |
|--------|-----------------------------|-----------------------|-----------------------|---------------|
| CNA | Helpdeskcom | HelpDesk Contact Form | affected 1.1.5 semver | Not specified |

References

| Reference | Source | Link |
|---|--|--|
| plugins.trac.wordpress.org/browser/helpdesk-contact-form/trunk/includes/class-admin-page... | security@wordfence.com | plugins.trac.wordpress.org |
| www.wordfence.com/threat-intel/vulnerabilities/id/342ece60-faf1-4fee-bf1e-6f610... | security@wordfence.com | www.wordfence.com |
| plugins.trac.wordpress.org/browser/helpdesk-contact-form/tags/1.1.5/includes/class-admin... | security@wordfence.com | plugins.trac.wordpress.org |
| plugins.trac.wordpress.org/changeset/3439463 | security@wordfence.com | plugins.trac.wordpress.org |
| CVE Program record | CVE.ORG | www.cve.org |
| NVD vulnerability detail | NVD | nvd.nist.gov |

Vendor Comments And Credit

Discovery Credit

CNA: [Sopon Tangpathum \(SoNaJaa\) \(en\)](#)

Additional Advisory Data

| Source | Time | Event |
|--------|--------------------------|-----------|
| CNA | 2026-01-06T18:33:32.000Z | Disclosed |

There are currently no legacy QID mappings associated with this CVE.

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