



# HAPPY – Helpdesk Support Ticket System <= 1.0.9 - Missing Authorization to Authenticated (Subscriber+) Arbitrary Ticket Reply

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2025-14581
<b>State</b>	PUBLISHED
<b>Assigner</b>	Wordfence
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2025-12-13 16:16:51 UTC
<b>Updated</b>	2026-04-08 18:24:15 UTC
<b>Description</b>	The HAPPY – Helpdesk Support Ticket System plugin for WordPress is vulnerable to authorization bypass due to a missing

## Risk And Classification

**Primary CVSS:** v3.1 4.3 MEDIUM from security@wordfence.com

**CVSS:** 3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

**EPSS:** 0.000420000 probability, percentile 0.128400000 (date 2026-04-08)

**Problem Types:** CWE-862 | CWE-862 CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	security@wordfence.com	Primary	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N
3.1	CNA	DECLARED	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Villatheme	HAPPY Helpdesk Support Ticket System	affected 1.0.9 semver	Not specified

### References

Reference	Source	Link
plugins.trac.wordpress.org/changeset	security@wordfence.com	plugins.trac.wordpress.org/changeset
plugins.trac.wordpress.org/browser/happy-helpdesk-support-ticket-system/tags/1.0.9/inc/h...	security@wordfence.com	plugins.trac.wordpress.org/browser/happy-helpdesk-support-ticket-system/tags/1.0.9/inc/h...
plugins.trac.wordpress.org/browser/happy-helpdesk-support-ticket-system/trunk/inc/happy-...	security@wordfence.com	plugins.trac.wordpress.org/browser/happy-helpdesk-support-ticket-system/trunk/inc/happy-...
www.wordfence.com/threat-intel/vulnerabilities/id/3967b5ce-f0f8-4620-8883-0857a...	security@wordfence.com	www.wordfence.com/threat-intel/vulnerabilities/id/3967b5ce-f0f8-4620-8883-0857a...
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

### Vendor Comments And Credit

Discovery Credit

**CNA:** Md. Moniruzzaman Prodhan (en)

### Additional Advisory Data

Source	Time	Event
CNA	2025-12-03T17:26:51.000Z	Vendor Notified
CNA	2025-12-12T14:47:44.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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