



# WordPress JS Help Desk plugin <= 2.9.2 - Arbitrary File Deletion vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2025-30878
<b>State</b>	PUBLISHED
<b>Assigner</b>	Patchstack
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2025-04-01 06:15:53 UTC
<b>Updated</b>	2026-04-01 17:20:31 UTC
<b>Description</b>	Improper Limitation of a Pathname to a Restricted Directory ('Path Traversal') vulnerability in JoomSky JS Help Desk js-sup

## Risk And Classification

**Primary CVSS:** v3.1 9.1 CRITICAL from nvd@nist.gov

**CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H**

**Problem Types:** CWE-22 | CWE-22 Improper Limitation of a Pathname to a Restricted Directory ('Path Traversal')

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

High

Availability

High

**CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H**

### NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	<a href="#">Joomsky</a>	<a href="#">Js Help Desk</a>	All	All	All	All

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	<a href="#">JoomSky</a>	<a href="#">JS Help Desk</a>	affected 2.9.2 custom	Not specified

### References

Reference	Source	Link	Tags
<a href="#">patchstack.com/database/Wordpress/Plugin/js-support-ticket/vulnerability/wor...</a>	<a href="mailto:audit@patchstack.com">audit@patchstack.com</a>	<a href="#">patchstack.com</a>	Third Party Advi
CVE Program record	CVE.ORG	<a href="#">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="#">nvd.nist.gov</a>	canonical, analy

### Vendor Comments And Credit

Discovery Credit

**CNA: LVT-tholv2k | Patchstack Bug Bounty Program (en)**

There are currently no legacy QID mappings associated with this CVE.

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