



# WordPress JS Help Desk plugin <= 2.9.1 - Arbitrary File Download vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2025-30882
<b>State</b>	PUBLISHED
<b>Assigner</b>	Patchstack
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2025-04-01 06:15:54 UTC
<b>Updated</b>	2026-04-01 17:20:31 UTC
<b>Description</b>	Improper Limitation of a Pathname to a Restricted Directory ('Path Traversal') vulnerability in JoomSky JS Help Desk js-sup

## Risk And Classification

**Problem Types:** CWE-22 | CWE-22 Improper Limitation of a Pathname to a Restricted Directory ('Path Traversal')

## NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Joomsky	Js Help Desk	All	All	All	All

## Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	JoomSky	JS Help Desk	affected 2.9.1 custom	Not specified

## References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/js-support-ticket/vulnerability/wor...	audit@patchstack.com	<a href="#">patchstack.com</a>	Third Party Advi
CVE Program record	CVE.ORG	<a href="#">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="#">nvd.nist.gov</a>	canonical, analy

## Vendor Comments And Credit

Discovery Credit

**CNA:** LVT-tholv2k | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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