



# HCL BigFix Service Management (SM) is vulnerable to information exposure due to improper error handling within its reporting module

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2025-31960
<b>State</b>	PUBLISHED
<b>Assigner</b>	HCL
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-05-06 19:16:35 UTC
<b>Updated</b>	2026-05-07 17:05:54 UTC
<b>Description</b>	HCL BigFix Service Management (SM) is vulnerable to information exposure due to improper error handling within its repor

## Risk And Classification

**Primary CVSS:** v3.1 5.3 MEDIUM from psirt@hcl.com

**CVSS:** 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:L/I:N/A:N

**EPSS:** 0.000380000 probability, percentile 0.114100000 (date 2026-05-12)

**Problem Types:** CWE-209 | CWE-209 CWE-209: Generation of Error Message Containing Sensitive Information.

Version	Source	Type	Score	Severity	Vector
3.1	psirt@hcl.com	Secondary	5.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:L/I:N/A:N
3.1	CNA	CVSS	5.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:L/I:N/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

Low

Integrity

None

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:L/I:N/A:N

#### NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Hcltech	Bigfix Service Management	23.0	All	All	All

#### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	HCL	BigFix Service Management SM	affected 23	Not specified

#### References

Reference	Source	Link	Tags
support.hcl-software.com/csm	psirt@hcl.com	<a href="https://support.hcl-software.com">support.hcl-software.com</a>	Vendor Advisory
CVE Program record	CVE.ORG	<a href="https://www.cve.org">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="https://nvd.nist.gov">nvd.nist.gov</a>	canonical, analysis

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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