



HCL BigFix Service Management (SM) is vulnerable to insufficiently protected credentials

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2025-31976
State	PUBLISHED
Assigner	HCL
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-05-06 15:16:06 UTC
Updated	2026-05-07 16:30:53 UTC
Description	HCL BigFix Service Management (SM) is vulnerable to insufficiently protected credentials for a short duration while commu

Risk And Classification

Primary CVSS: v3.1 7.5 HIGH from nvd@nist.gov

CVSS: 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

EPSS: 0.000420000 probability, percentile 0.127170000 (date 2026-05-12)

Problem Types: CWE-200 | CWE-522 | CWE-200 CWE-200: Exposure of Sensitive Information to an Unauthorized Actor

Version	Source	Type	Score	Severity	Vector
3.1	nvd@nist.gov	Primary	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N
3.1	psirt@hcl.com	Secondary	4.8	MEDIUM	CVSS:3.1/AV:N/AC:H/PR:N/UI:N/S:U/C:L/I:L/A:N
3.1	CNA	CVSS	4.8	MEDIUM	CVSS:3.1/AV:N/AC:H/PR:N/UI:N/S:U/C:L/I:L/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

None

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Hcltech	Bigfix Service Management	23.0	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	HCL Software	BigFix Service Management SM	affected 23	Not specified

References

Reference	Source	Link	Tags
support.hcl-software.com/csm	psirt@hcl.com	support.hcl-software.com	Vendor Advisory
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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