



WordPress ELEX HelpDesk & Customer Ticketing System plugin <= 3.2.9 - Arbitrary File Upload vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2025-47658
State	PUBLISHED
Assigner	Patchstack
Source Priority	CVE Program / NVD first with legacy fallback
Published	2025-05-23 13:15:42 UTC
Updated	2026-04-01 17:24:15 UTC
Description	Unrestricted Upload of File with Dangerous Type vulnerability in ELEXtensions ELEX WordPress HelpDesk & Customer Ticketing System plugin <= 3.2.9

Risk And Classification

Primary CVSS: v3.1 8.8 HIGH from nvd@nist.gov

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H

Problem Types: CWE-434 | CWE-434 Unrestricted Upload of File with Dangerous Type

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

High

Availability

High

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H

NVD Known Affected Configurations (CPE 2.3)						
Type	Vendor	Product	Version	Update	Edition	Language
Application	Elula	Wsdesk	All	All	All	All

Vendor Declared Affected Products				
Source	Vendor	Product	Version	Platforms
CNA	ELEXtensions	ELEX WordPress HelpDesk Customer Ticketing System	affected 3.2.9 custom	Not specified

References				
Reference	Source	Link	Tags	
patchstack.com/database/Wordpress/Plugin/elex-helpdesk-customer-support-tick...	audit@patchstack.com	patchstack.com	Third Party /	
CVE Program record	CVE.ORG	www.cve.org	canonical	
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, a	

Vendor Comments And Credit

Discovery Credit

CNA: Phat RiO | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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