



WordPress Helpdesk Support Ticket System for WooCommerce plugin <= 2.1.1 - Broken Access Control vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2025-57972
State	PUBLISHED
Assigner	Patchstack
Source Priority	CVE Program / NVD first with legacy fallback
Published	2025-09-22 19:15:56 UTC
Updated	2026-04-01 17:26:46 UTC
Description	Missing Authorization vulnerability in WPFactory Helpdesk Support Ticket System for WooCommerce support-ticket-system

Risk And Classification

EPSS: 0.000360000 probability, percentile 0.103760000 (date 2026-04-01)

Problem Types: CWE-862 | CWE-862 Missing Authorization

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	WPFactory	Helpdesk Support Ticket System For WooCommerce	affected 2.1.1 custom	Not specified

References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/support-ticket-system-for-woocommer...	audit@patchstack.com	patchstack.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical,

Vendor Comments And Credit

Discovery Credit

CNA: Nabil Irawan | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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