



WordPress ELEX WordPress HelpDesk & Customer Ticketing System plugin <= 3.3.5 - Broken Access Control vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2025-68837
State	PUBLISHED
Assigner	Patchstack
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-02-20 16:22:12 UTC
Updated	2026-04-23 15:36:09 UTC
Description	Missing Authorization vulnerability in ELEXtensions ELEX WordPress HelpDesk & Customer Ticketing System elex-helpde:

Risk And Classification

Primary CVSS: v3.1 6.5 MEDIUM from ADP

CVSS: 3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:H/A:N

Problem Types: CWE-862 | CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	ADP	DECLARED	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:H/A:N
3.1	audit@patchstack.com	Secondary	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:H/I:N/A:N
3.1	134c704f-9b21-4f2e-91b3-4a467353bcc0	Secondary	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:H/A:N
3.1	CNA	CVSS	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:H/I:N/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

High

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:H/A:N

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	ELEXtensions	ELEX WordPress HelpDesk Customer Ticketing System	affected 3.3.5 custom	Not specified

References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/elex-helpdesk-customer-support-tick...	audit@patchstack.com	patchstack.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, a

Vendor Comments And Credit

Discovery Credit

CNA: benzdeus | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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