



BMC FootPrints ITSM 20.20.02 <= 20.24.01.001 Blind SSRF in searchWeb

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2025-71258
State	PUBLISHED
Assigner	VulnCheck
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-03-19 14:16:13 UTC
Updated	2026-04-22 17:25:06 UTC
Description	BMC FootPrints ITSM versions 20.20.02 through 20.24.01.001 contain a blind server-side request forgery vulnerability in th

Risk And Classification

Primary CVSS: v4.0 5.3 MEDIUM from disclosure@vulncheck.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

EPSS: 0.034050000 probability, percentile 0.874520000 (date 2026-04-22)

Problem Types: CWE-918 | CWE-918 CWE-918 Server-Side Request Forgery (SSRF)

Version	Source	Type	Score	Severity	Vector
4.0	disclosure@vulncheck.com	Secondary	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA
4.0	CNA	CVSS	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA
3.1	nvd@nist.gov	Primary	7.1	HIGH	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:H
3.1	disclosure@vulncheck.com	Secondary	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N
3.1	CNA	CVSS	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

Privileges Required

Low

User Interaction

None

Confidentiality

None

Integrity

None

Availability

Low

Sub Conf.

None

Sub Integrity

None

Sub Availability

None

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MS:C:X/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

Low

Integrity

None

Availability

High

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:H

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Bmc	Footprints Itsm	All	All	All	All

Vendor Declared Affected Products

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	BMC Software Inc.	FootPrints	affected 20.20.02 20.24.01.001 semver	Not specified

References

Reference	Source	Link
docs.bmc.com/xwiki/bin/view/More-Products/Footprints/FootPrints/fp2024/Rel...	disclosure@vulncheck.com	docs.bmc.com
www.vulncheck.com/advisories/bmc-footprints-itsm-blind-ssrf-in-searchweb	disclosure@vulncheck.com	www.vulncheck.com
labs.watchtowr.com/thanks-itsms-threat-actors-have-never-been-so-organized-bmc-f...	disclosure@vulncheck.com	labs.watchtowr.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

Vendor Comments And Credit

Discovery Credit

CNA: [Sonny of watchTowr \(en\)](#)

There are currently no legacy QID mappings associated with this CVE.

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