



# CVE-2026-20170

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF !\[\]\(003082e50e3009141f59bd5df831749f\_img.jpg\)](#)

## Summary

<b>CVE</b>	CVE-2026-20170
<b>State</b>	PUBLISHED
<b>Assigner</b>	cisco
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-04-15 17:17:03 UTC
<b>Updated</b>	2026-04-15 17:17:03 UTC
<b>Description</b>	A vulnerability in the Desktop Agent functionality of Cisco Webex Contact Center could have allowed an unauthenticated, re

## Risk And Classification

**Primary CVSS:** v3.1 6.1 MEDIUM from psirt@cisco.com

**CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N**

**Problem Types:** CWE-80 | CWE-80 Improper Neutralization of Script-Related HTML Tags in a Web Page (Basic XSS)

Version	Source	Type	Score	Severity	Vector
3.1	psirt@cisco.com	Primary	6.1	MEDIUM	<b>CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N</b>
3.1	CNA	CVSSV3_1	6.1	MEDIUM	<b>CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N</b>

## CVSS v3.1 Breakdown

Attack Vector

**Network**

Attack Complexity

**Low**

Privileges Required

**None**

User Interaction

**Required**

Scope

**Changed**

Confidentiality

**Low**

Integrity

**Low**

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N

#### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Cisco	Cisco Webex Contact Center	affected N/A	Not specified

#### References

Reference	Source	Link	T
sec.cloudapps.cisco.com/security/center/content/CiscoSecurityAdvisory/cisco-sa-webexc...	psirt@cisco.com	<a href="https://sec.cloudapps.cisco.com">sec.cloudapps.cisco.com</a>	
CVE Program record	CVE.ORG	<a href="https://www.cve.org">www.cve.org</a>	ci
NVD vulnerability detail	NVD	<a href="https://nvd.nist.gov">nvd.nist.gov</a>	ci

No vendor comments have been submitted for this CVE.

#### Additional Advisory Data

##### Exploits

**CNA:** The Cisco Product Security Incident Response Team (PSIRT) is not aware of any public announcements or malicious use of the vulnerability that is described in this advisory.

There are currently no legacy QID mappings associated with this CVE.

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