



GFI HelpDesk < 4.99.9 Stored XSS via editsubject Parameter

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-23758
State	PUBLISHED
Assigner	VulnCheck
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-20 18:16:24 UTC
Updated	2026-04-27 14:58:02 UTC
Description	GFI HelpDesk before 4.99.9 contains a stored cross-site scripting vulnerability in the ticket subject field that allows authentic

Risk And Classification

Primary CVSS: v4.0 6.4 MEDIUM from disclosure@vulncheck.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:P/VC:L/VI:L/VA:N/SC:H/SI:H/SA:H/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

EPSS: 0.000520000 probability, percentile 0.162120000 (date 2026-04-27)

Problem Types: CWE-79 | CWE-79 CWE-79 Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')

Version	Source	Type	Score	Severity	Vector
4.0	disclosure@vulncheck.com	Secondary	6.4	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:P/VC:L/VI:L/VA:N/SC:H/SI:H/SA
4.0	CNA	CVSS	5.1	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:P/VC:N/VI:N/VA:N/SC:L/SI:L/SA
4.0	CNA	CVSS	6.4	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:P/VC:L/VI:L/VA:N/SC:H/SI:H/SA
3.1	nvd@nist.gov	Primary	5.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/L/I:L/A:N

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

Low

User Interaction

Passive

Confidentiality

Low

Integrity

Low

Availability

None

Sub Conf.

High

Sub Integrity

High

Sub Availability

High

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:P/VC:L/VI:L/VA:N/SC:H/SI:H/SA:H/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX:MSC:X/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Gfi	Helpdesk	All	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	GFI Software	HelpDesk	affected 4.99.9 semver	Not specified

References

Reference	Source	Link	Tag
www.vulncheck.com/advisories/gfi-helpdesk-stored-xss-via-editsubject-parameter	disclosure@vulncheck.com	www.vulncheck.com	Thir
gfi.ai/products-and-solutions/email-and-messaging-solutions/helpdesk...	disclosure@vulncheck.com	gfi.ai	Rela
CVE Program record	CVE.ORG	www.cve.org	can
NVD vulnerability detail	NVD	nvd.nist.gov	can

Vendor Comments And Credit

Discovery Credit

CNA: Alex Williams from Pellera Technologies (en)

CNA: VulnCheck (en)

There are currently no legacy QID mappings associated with this CVE.

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