



WordPress Helpdesk Support Ticket System for WooCommerce plugin <= 2.1.2 - Broken Access Control vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2026-23977
State	PUBLISHED
Assigner	Patchstack
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-03-25 17:16:36 UTC
Updated	2026-03-30 13:27:35 UTC
Description	Missing Authorization vulnerability in WPFactory Helpdesk Support Ticket System for WooCommerce support-ticket-system

Risk And Classification

Primary CVSS: v3.1 7.5 HIGH from ADP

CVSS: 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:N

EPSS: 0.000370000 probability, percentile 0.108840000 (date 2026-04-01)

Problem Types: CWE-862 | CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	ADP	DECLARED	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:N
3.1	134c704f-9b21-4f2e-91b3-4a467353bcc0	Secondary	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

High

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:N

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	WPFactory	Helpdesk Support Ticket System For WooCommerce	affected n/a <= 2.1.2 custom	Not specified

References

Reference	Source	Link	Tags
patchstack.com/database/Wordpress/Plugin/support-ticket-system-for-woocommer...	audit@patchstack.com	patchstack.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical,

Vendor Comments And Credit

Discovery Credit

CNA: daroo | Patchstack Bug Bounty Program (en)

There are currently no legacy QID mappings associated with this CVE.

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