



# JS Help Desk – AI-Powered Support & Ticketing System <= 3.0.4 - Unauthenticated SQL Injection via 'multiformid' Parameter

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2026-2511
<b>State</b>	PUBLISHED
<b>Assigner</b>	Wordfence
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-03-26 14:16:10 UTC
<b>Updated</b>	2026-03-30 13:26:50 UTC
<b>Description</b>	The JS Help Desk – AI-Powered Support & Ticketing System plugin for WordPress is vulnerable to SQL Injection via the `r

## Risk And Classification

**Primary CVSS:** v3.1 7.5 HIGH from security@wordfence.com

**CVSS:** 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

**EPSS:** 0.000980000 probability, percentile 0.271450000 (date 2026-04-02)

**Problem Types:** CWE-89 | CWE-89 CWE-89 Improper Neutralization of Special Elements used in an SQL Command ('SQL Injection')

Version	Source	Type	Score	Severity	Vector
3.1	security@wordfence.com	Primary	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N
3.1	CNA	DECLARED	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

None

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Rabilal	JS Help Desk AI-Powered Support Ticketing System	affected * 3.0.4 semver	Not specified

### References

Reference	Source	Link
plugins.trac.wordpress.org/browser/js-support-ticket/tags/3.0.4/modules/fieldordering/mo...	security@wordfence.com	plugins.trac.wordpress.org
www.wordfence.com/threat-intel/vulnerabilities/id/2959c04a-70bd-4f5c-a61a-1eab2...	security@wordfence.com	www.wordfence.com
plugins.trac.wordpress.org/browser/js-support-ticket/tags/3.0.4/modules/ticket/model.php	security@wordfence.com	plugins.trac.wordpress.org
plugins.trac.wordpress.org/changeset/3463031	security@wordfence.com	plugins.trac.wordpress.org
plugins.trac.wordpress.org/browser/js-support-ticket/tags/3.0.4/modules/fieldordering/mo...	security@wordfence.com	plugins.trac.wordpress.org
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

### Vendor Comments And Credit

Discovery Credit

**CNA:** Nabil Irawan (en)

### Additional Advisory Data

Source	Time	Event
CNA	2026-02-14T06:27:38.000Z	Vendor Notified
CNA	2026-03-25T00:00:00.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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