



Gainsight Assist reflected XSS/HTML injection

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-31382
State	PUBLISHED
Assigner	rapid7
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-03-20 14:16:14 UTC
Updated	2026-04-16 15:02:38 UTC
Description	The error_description parameter is vulnerable to Reflected XSS. An attacker can bypass the domain's WAF using a Safari-

Risk And Classification

Primary CVSS: v3.1 6.1 MEDIUM from nvd@nist.gov

CVSS: 3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N

EPSS: 0.000110000 probability, percentile 0.013750000 (date 2026-04-21)

Problem Types: CWE-79 | CWE-79 CWE-79 Improper neutralization of input during web page generation ('cross-site scripting')

Version	Source	Type	Score	Severity	Vector
3.1	nvd@nist.gov	Primary	6.1	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N
3.1	cve@rapid7.com	Secondary	6.1	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:N/I:L/A:L
3.1	CNA	CVSS	6.1	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:N/I:L/A:L

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:L/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Gainsight	Assist	-	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Gainsight	Gainsight Assist	unknown semver	Not specified

References

Reference	Source	Link
communities.gainsight.com/community-news-2/recent-gainsight-assist-plugin-remediations-...	cve@rapid7.com	communities.gainsight.com
www.rapid7.com/blog/post/ve-cve-2026-31381-cve-2026-31382-gainsight-assist-i...	cve@rapid7.com	www.rapid7.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

Vendor Comments And Credit

Discovery Credit

CNA: Christopher O'Boyle, Cybersecurity Advisor at Rapid7 (en)

There are currently no legacy QID mappings associated with this CVE.

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