



Zammad improperly neutralizes of script-related HTML tags in ticket articles

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-34718
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-08 19:25:21 UTC
Updated	2026-04-08 21:26:13 UTC
Description	Zammad is a web based open source helpdesk/customer support system. Prior to 7.0.1 and 6.5.4, the HTML sanitizer for ti

Risk And Classification

Primary CVSS: v4.0 5.3 MEDIUM from security-advisories@github.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:P/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

EPSS: 0.000470000 probability, percentile 0.146360000 (date 2026-04-09)

Problem Types: CWE-80 | CWE-80 CWE-80: Improper Neutralization of Script-Related HTML Tags in a Web Page (Basic XSS)

Version	Source	Type	Score	Severity	Vector
4.0	security-advisories@github.com	Secondary	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:P/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X
4.0	CNA	DECLARED	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:P/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

None

User Interaction

Passive

Confidentiality **None**

Integrity **Low**

Availability **None**

Sub Conf. **None**

Sub Integrity **None**

Sub Availability **None**

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:P/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Zammad	Zammad	affected < 6.5.4	Not specified
CNA	Zammad	Zammad	affected >= 7.0.0-alpha, < 7.0.1	Not specified

References

Reference	Source	Link	Tags
github.com/zammad/zammad/security/advisories/GHSA-c2cf-9fc7-jhf3	security-advisories@github.com	github.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.