



# Zammad has incorrect access control in getting\_started\_controller

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2026-34723
<b>State</b>	PUBLISHED
<b>Assigner</b>	GitHub_M
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-04-08 19:25:22 UTC
<b>Updated</b>	2026-04-08 21:26:13 UTC
<b>Description</b>	Zammad is a web based open source helpdesk/customer support system. Prior to 7.0.1 and 6.5.4, unauthenticated remote

## Risk And Classification

**Primary CVSS:** v4.0 8.7 HIGH from security-advisories@github.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

**EPSS:** 0.001360000 probability, percentile 0.334030000 (date 2026-04-09)

**Problem Types:** CWE-284 | CWE-284 CWE-284: Improper Access Control

Version	Source	Type	Score	Severity	Vector
4.0	security-advisories@github.com	Secondary	8.7	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X
4.0	CNA	DECLARED	8.7	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

## CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

None

User Interaction

None

Confidentiality

Confidentiality

High

Integrity

None

Availability

None

Sub Conf.

None

Sub Integrity

None

Sub Availability

None

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Zammad	Zammad	affected < 6.5.4	Not specified
CNA	Zammad	Zammad	affected >= 7.0.0-alpha, < 7.0.1	Not specified

### References

Reference	Source	Link	Tags
github.com/zammad/zammad/security/advisories/GHSA-hcm9-ch62-5727	security-advisories@github.com	github.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, anal

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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