



Zammad is missing authorization in AI assistance controller for context data used in text tools

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-34837
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-08 19:25:23 UTC
Updated	2026-04-08 21:26:13 UTC
Description	Zammad is a web based open source helpdesk/customer support system. Prior to 7.0.1, the REST endpoint POST /api/v1/a

Risk And Classification

Primary CVSS: v4.0 5.3 MEDIUM from security-advisories@github.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:L/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

EPSS: 0.000380000 probability, percentile 0.116330000 (date 2026-04-09)

Problem Types: CWE-862 | CWE-862 CWE-862: Missing Authorization

Version	Source	Type	Score	Severity	Vector
4.0	security-advisories@github.com	Secondary	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:L/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X
4.0	CNA	DECLARED	5.3	MEDIUM	CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:L/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

Low

User Interaction

None

Confidentiality

Confidentiality

Low

Integrity

None

Availability

None

Sub Conf.

None

Sub Integrity

None

Sub Availability

None

CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:L/VI:N/VA:N/SC:N/SI:N/SA:N/E:X/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX:MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Zammad	Zammad	affected >= 7.0.0, < 7.0.1	Not specified

References

Reference	Source	Link	Tags
github.com/zammad/zammad/security/advisories/GHSA-89vv-6639-wcv8	security-advisories@github.com	github.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analy

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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