



FreeScout has Predictable Attachment Token that Allows Unauthenticated Private File Download via Brute Force

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-40496
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-21 02:16:08 UTC
Updated	2026-04-21 02:16:08 UTC
Description	FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.213, attachment download tokens are ge

Risk And Classification

Primary CVSS: v4.0 8.8 HIGH from security-advisories@github.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:N/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

Problem Types: CWE-330 | CWE-340 | CWE-330 CWE-330: Use of Insufficiently Random Values | CWE-340 CWE-340: Generation of Predictable Numbers or Identifiers

Version	Source	Type	Score	Severity	Vector
4.0	security-advisories@github.com	Secondary	8.8	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:N/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X
4.0	CNA	DECLARED	8.8	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:N/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

None

User Interaction

None

Confidentiality

High

Integrity

High

Availability

None

Sub Conf.

None

Sub Integrity

None

Sub Availability

None

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:N/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Freescout-help-desk	Freescout	affected < 1.8.213	Not specified

References

Reference	Source	Link	Tags
github.com/freescout-help-desk/freescout/commit/dbdf8f2260b43a21818255c7...	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/security/advisories/GHSA-2783-w...	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/releases/tag/1.8.213	security-advisories@github.com	github.com	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

