



FreeScout has Authentication Bypass and Information Disclosure in SystemController via /system/cron

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-40498
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-21 16:16:20 UTC
Updated	2026-04-22 17:34:45 UTC
Description	FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.213, an unauthenticated attacker can ac

Risk And Classification

Primary CVSS: v4.0 8.9 HIGH from security-advisories@github.com

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:L/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

Problem Types: CWE-200 | CWE-284 | CWE-770 | CWE-200 CWE-200: Exposure of Sensitive Information to an Unauthorized Actor | CWE-284 CWE-284: Improper Access Control | CWE-770 CWE-770: Allocation of Resources Without Limits or Throttling

Version	Source	Type	Score	Severity	Vector
4.0	security-advisories@github.com	Secondary	8.9	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:L/SC:N
4.0	CNA	DECLARED	8.9	HIGH	CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:L/SC:N
3.1	nvd@nist.gov	Primary	9.8	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H

CVSS v4.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Attack Requirements

None

Privileges Required

None

User Interaction

None

Confidentiality

High

Integrity

High

Availability

Low

Sub Conf.

None

Sub Integrity

None

Sub Availability

None

CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:H/VI:H/VA:L/SC:N/SI:N/SA:N/E:P/CR:X/IR:X/AR:X/MAV:X/MAC:X/MAT:X/MPR:X/MUI:X/MVC:X/MVI:X/MVA:X/MSX/MSI:X/MSA:X/S:X/AU:X/R:X/V:X/RE:X/U:X

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

High

Availability

High

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:H

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Freescout	Freescout	All	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
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CNA	Freescout-help-desk	Freescout	affected < 1.8.213	Not specified
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References

Reference	Source	Link
github.com/freescout-help-desk/freescout/commit/b1d6c2c601a6ec3626ab13e6...	security-advisories@github.com	github.com
github.com/freescout-help-desk/freescout/releases/tag/1.8.213	security-advisories@github.com	github.com
github.com/freescout-help-desk/freescout/security/advisories/GHSA-5jw5-q...	134c704f-9b21-4f2e-91b3-4a467353bcc0	github.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

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