



FreeScout has HTML Injection in Outgoing Emails via Unsanitized Customer Name in Signature Variables

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-40567
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-21 17:16:55 UTC
Updated	2026-04-22 21:10:14 UTC

Description FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.213, an unauthenticated attacker can inj

Risk And Classification

Primary CVSS: v3.1 5.8 MEDIUM from security-advisories@github.com

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:C/C:N/I:L/A:N

Problem Types: CWE-116 | CWE-116 CWE-116: Improper Encoding or Escaping of Output

Version	Source	Type	Score	Severity	Vector
3.1	security-advisories@github.com	Secondary	5.8	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:C/C:N/I:L/A:N
3.1	CNA	DECLARED	5.8	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:C/C:N/I:L/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Changed

Confidentiality

None

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:C/C:N/I:L/A:N

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Freescout-help-desk	Freescout	affected < 1.8.213	Not specified

References

Reference	Source	Link
github.com/freescout-help-desk/freescout/commit/9131b16f80eade81002cb980...	security-advisories@github.com	github.com
github.com/freescout-help-desk/freescout/releases/tag/1.8.213	security-advisories@github.com	github.com
github.com/freescout-help-desk/freescout/security/advisories/GHSA-q8v4-v...	134c704f-9b21-4f2e-91b3-4a467353bcc0	github.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

CVE.report and Source URL Uptime Status status.cve.report