



FreeScout's cross-user undo reply allows mailbox peers to recall another agent's outbound reply

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-40592
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-21 17:16:57 UTC
Updated	2026-04-22 21:10:14 UTC
Description	FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.214, the undo-send route `GET /convers

Risk And Classification

Primary CVSS: v3.1 5.9 MEDIUM from security-advisories@github.com

CVSS: 3.1/AV:N/AC:H/PR:L/UI:N/S:U/C:N/I:H/A:L

EPSS: 0.000340000 probability, percentile 0.097990000 (date 2026-04-22)

Problem Types: CWE-862 | CWE-862 CWE-862: Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	security-advisories@github.com	Secondary	5.9	MEDIUM	CVSS:3.1/AV:N/AC:H/PR:L/UI:N/S:U/C:N/I:H/A:L
3.1	CNA	DECLARED	5.9	MEDIUM	CVSS:3.1/AV:N/AC:H/PR:L/UI:N/S:U/C:N/I:H/A:L

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

High

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

High

Availability

Low

CVSS:3.1/AV:N/AC:H/PR:L/UI:N/S:U/C:N/I:H/A:L

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Freescout-help-desk	Freescout	affected < 1.8.214	Not specified

References

Reference	Source	Link	Tags
github.com/freescout-help-desk/freescout/security/advisories/GHSA-674v-r...	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/releases/tag/1.8.214	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/commit/c779afdda86fa00a4b85779e...	security-advisories@github.com	github.com	
CVE Program record	CVE.ORG	www.cve.org	canonic
NVD vulnerability detail	NVD	nvd.nist.gov	canonic

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

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