



FreeScout allows non-folder conversation queries to disclose assigned-only hidden conversations

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-41183
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-04-21 17:16:57 UTC
Updated	2026-04-21 21:16:46 UTC
Description	FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.215, the assigned-only restriction is appli

Risk And Classification

Primary CVSS: v3.1 4.3 MEDIUM from security-advisories@github.com

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N

Problem Types: CWE-200 | CWE-200 CWE-200: Exposure of Sensitive Information to an Unauthorized Actor

Version	Source	Type	Score	Severity	Vector
3.1	security-advisories@github.com	Secondary	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N
3.1	CNA	DECLARED	4.3	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

Low

Integrity

Severity: **None**

Availability: **None**

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:N/A:N

Vendor Declared Affected Products				
Source	Vendor	Product	Version	Platforms
CNA	Freescout-help-desk	Freescout	affected < 1.8.215	Not specified

References			
Reference	Source	Link	
github.com/freescout-help-desk/freescout/releases/tag/1.8.215	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/commit/6583d6f5a593b51223904f9e...	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/security/advisories/GHSA-7rh8-9...	134c704f-9b21-4f2e-91b3-4a467353bcc0	github.com	
CVE Program record	CVE.ORG	www.cve.org	
NVD vulnerability detail	NVD	nvd.nist.gov	

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

CVE.report and Source URL Uptime Status status.cve.report