



# FreeScout has assigned-only visibility bypass that allows editing hidden customer-authored threads

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2026-41189
<b>State</b>	PUBLISHED
<b>Assigner</b>	GitHub_M
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-04-21 17:16:57 UTC
<b>Updated</b>	2026-04-21 17:16:57 UTC
<b>Description</b>	FreeScout is a free self-hosted help desk and shared mailbox. Prior to version 1.8.215, customer-thread editing is authorize

## Risk And Classification

**Primary CVSS:** v3.1 7.1 HIGH from security-advisories@github.com

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:H/A:N

**Problem Types:** CWE-863 | CWE-863 CWE-863: Incorrect Authorization

Version	Source	Type	Score	Severity	Vector
3.1	security-advisories@github.com	Secondary	7.1	HIGH	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:H/A:N
3.1	CNA	DECLARED	7.1	HIGH	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:H/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

Low

Integrity

High

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:H/A:N

#### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	<a href="#">Freescout-help-desk</a>	<a href="#">Freescout</a>	affected < 1.8.215	Not specified

#### References

Reference	Source	Link	Tags
<a href="https://github.com/freescout-help-desk/freescout/security/advisories/GHSA-4h5p-7...">github.com/freescout-help-desk/freescout/security/advisories/GHSA-4h5p-7...</a>	security-advisories@github.com	<a href="#">github.com</a>	
<a href="https://github.com/freescout-help-desk/freescout/commit/cdadaf621bb1e1d017315df2...">github.com/freescout-help-desk/freescout/commit/cdadaf621bb1e1d017315df2...</a>	security-advisories@github.com	<a href="#">github.com</a>	
<a href="https://github.com/freescout-help-desk/freescout/releases/tag/1.8.215">github.com/freescout-help-desk/freescout/releases/tag/1.8.215</a>	security-advisories@github.com	<a href="#">github.com</a>	
CVE Program record	CVE.ORG	<a href="http://www.cve.org">www.cve.org</a>	canonic
NVD vulnerability detail	NVD	<a href="http://nvd.nist.gov">nvd.nist.gov</a>	canonic

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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