



FreeScout's user invitation hash never expires: permanent unauthenticated account takeover if invite link leaks

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2026-41902
State	PUBLISHED
Assigner	GitHub_M
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-05-07 19:16:00 UTC
Updated	2026-05-08 22:16:30 UTC
Description	FreeScout is a free help desk and shared inbox built with PHP's Laravel framework. Prior to version 1.8.217, the /user-setup

Risk And Classification

Primary CVSS: v3.1 9.1 CRITICAL from security-advisories@github.com

CVSS: 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:N

EPSS: 0.000300000 probability, percentile 0.087040000 (date 2026-05-12)

Problem Types: CWE-613 | CWE-613 CWE-613: Insufficient Session Expiration

Version	Source	Type	Score	Severity	Vector
3.1	security-advisories@github.com	Secondary	9.1	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:N
3.1	CNA	DECLARED	9.1	CRITICAL	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

High

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:H/A:N

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Freescout-help-desk	Freescout	affected < 1.8.217	Not specified

References

Reference	Source	Link	Tags
github.com/freescout-help-desk/freescout/releases/tag/1.8.217	security-advisories@github.com	github.com	
github.com/freescout-help-desk/freescout/security/advisories/GHSA-hqff-c...	134c704f-9b21-4f2e-91b3-4a467353bcc0	github.com	
CVE Program record	CVE.ORG	www.cve.org	car
NVD vulnerability detail	NVD	nvd.nist.gov	car

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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Free CVE JSON API cve.report/api

CVE.report and Source URL Uptime Status status.cve.report