



# Possible DoS via SQL Box

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#) 

## Summary

<b>CVE</b>	CVE-2026-6060
<b>State</b>	PUBLISHED
<b>Assigner</b>	OTRS
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2026-04-20 19:16:11 UTC
<b>Updated</b>	2026-04-20 19:16:11 UTC
<b>Description</b>	A vulnerability in the SQL Box in the admin interface of OTRS leads to an uncontrolled resource consumption leading to a D

## Risk And Classification

**Primary CVSS:** v3.1 4.5 MEDIUM from security@otrs.com

**CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:U/C:N/I:N/A:H**

**Problem Types:** CWE-400 | CWE-770 | CWE-400 CWE-400 Uncontrolled Resource Consumption | CWE-770 CWE-770 Allocation of Resources Without Limits or Throttling

Version	Source	Type	Score	Severity	Vector
3.1	security@otrs.com	Secondary	4.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:U/C:N/I:N/A:H
3.1	CNA	CVSS	4.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:U/C:N/I:N/A:H

## CVSS v3.1 Breakdown

Attack Vector

**Network**

Attack Complexity

**Low**

Privileges Required

**High**

User Interaction

**Required**

Scope

**Unchanged**

Confidentiality

**None**

Integrity

**None**

High

CVSS:3.1/AV:N/AC:L/PR:H/UI:R/S:U/C:N/I:N/A:H

## Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 7.0.x	Not specified
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 8.0.x	Not specified
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 2023.x	Not specified
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 2024.x	Not specified
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 2025.x	Not specified
CNA	<a href="#">OTRS AG</a>	<a href="#">OTRS</a>	affected 2026.x 2026.2.x patch	Not specified

## References

Reference	Source	Link	Tags
<a href="https://otrs.com/release-notes/otrs-security-advisory-2026-01">otrs.com/release-notes/otrs-security-advisory-2026-01</a>	<a href="mailto:security@otrs.com">security@otrs.com</a>	<a href="https://otrs.com">otrs.com</a>	
CVE Program record	<a href="https://www.cve.org">CVE.ORG</a>	<a href="https://www.cve.org">www.cve.org</a>	canonical
NVD vulnerability detail	<a href="https://nvd.nist.gov">NVD</a>	<a href="https://nvd.nist.gov">nvd.nist.gov</a>	canonical, analysis

## Vendor Comments And Credit

## Discovery Credit

**CNA:** Special thanks to Matthias Terlinde for reporting this vulnerability (en)

## Additional Advisory Data

## Solutions

**CNA:** Update to OTRS 2026.3.1. or later. Please note that there will be no OTRS 7 patches

## Workarounds

**CNA:** Remove SQL Box from Admin Interface via System Configuration

There are currently no legacy QID mappings associated with this CVE.

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